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January 7, 2004

Mr. John Mott-Smith
Elections Chief
California Secretary of State Elections Division
1500 11th St., 5th Floor
Sacramento, California 95814

Subject: Key Card Tool Utility

Dear John:

On behalf of Diebold Election Systems, Inc. (DESI), this is a request for review of the Key Card Tool utility software for use in California for the March 2004 elections. Listed below is an overview of the software and its functionality.

Overview

- * The Key Card Tool Utility is a PC based software application designed to enhance the security for ballot station hardware. This application, when used in conjunction with external smart card reader and creation devices, allows the user to create a smart card encoded with user-defined security codes or keys.
- * This "key card" may then be used to encode the security keys on the election's voting equipment. Smart cards that have been encoded with different security keys will be rejected; moreover, repeated attempts to authenticate these cards will cause them to be permanently disabled.
- * When used at the county and municipal level, the Key Card Tool Utility allows election officials the flexibility to develop tailored security procedures based on their own requirements.

History

- * The Key Card Tool Utility was developed in mid-2003 on behalf of the State of Maryland State Board of Elections' recommendations.

To give you and your staff a better understanding of this software, I have attached the latest version of the Key Card Tool User's Guide.

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As always, I am available to answer any questions you or your staff might have. If you would like a demonstration of this software to assist your review, we would avail ourselves at your earliest opportunity.

Sincerely,

A handwritten signature in dark ink, appearing to read "Robert J. Urosevich". The signature is fluid and cursive, with the first name "Robert" being more prominent than the last name "Urosevich".

Robert J. Urosevich
President

CC: Dawn Melhaff

Enclosure